Minutes of Annual General Meeting held at
West End Baptist Church on
Thursday 2 October 2025
10.30 am

Present: John Masson (Chairman), Ann Bizeray, Dorian Jones, Nick Pyne, Andrew Pillidge, Viv Hill, Kristina Thomas, Ivor Shears, John Rukin, Rob Moger, Alan Snedden, Sara Honor, Martin Honor, Kathryn Hutt, Carole King.

Apologies: Vaughan Rees, Rosemary Rees, Maurice Bizeray, Mavis Payne, Carole Lewis, Stephen Pyne, Mary Pyne, Mary-Anne Evans, Tess Anderson, David Nolan.

The Chairman welcomed everyone to the meeting.

The Minutes of the meeting held on 2 October 2025 were available to read on our website. There were no matters arising.

Chairman's Report:
(Brief outline – full report available on the website.)

The Chairman welcomed everyone to the meeting.

We currently have 34 drivers on the system. Eight have left in the past year. The Chairman welcomed the four have joined, and a new coordinator. He thanked Charmian Horseman for her service as secretary.

Recruitment remains a problem.

The annual dinner was held in the Royal Oak in Hawkeridge.

The Chairman concluded with thanks to the coordinators and the committee members. Despite increased demands it is rare for Westbury Link to decline a request for a trip.

Treasurer's Report.

Ann presented the income and expenditure figures.

The bank balance grew slightly from £23,810 to £24,084.

The increase in the annual mileage rate to 55p has increased costs, and the expenditure to July 2026 includes two lots of printing, and two social functions due to the timing of the arrival of invoices.

Donations have increased by less than 1%, which is less than the increase in the number of drives undertaken.

There were no queries and the Independent Examiner's report was duly adopted and signed.

Election of Officers and Committee Members:

Chairman	John Masson
Vice Chairman	Nick Pyne
Treasurer	Ann Bizeray
Secretary	Andrew Pillidge
Committee	Colin Gladwell Dorian Jones Dave Nolan Mavis Payne Maurice Bizeray.

All were elected or re-elected en bloc.

Open Forum:

The WiltsLinks website login process has been very slow for some people. Refreshing the screen was suggested as a way to speed this up. The website provider has reported that there is nothing they can do.

Hospital car parking was discussed, particularly non-link drivers occupying Volunteer Ambulance Driver reserved spaces.

Some clients have asked if their donation can be paid by the NHS transport office. This was agreed not to be a Link responsibility.

Please can all drivers put in their mileage expense claims electronically, in order to improve the accuracy of reporting number of miles and number of drives. The mileage and time spent should be front door to front door, of the driver.

Formal reporting of driving statistics at every AGM was discussed. The consensus was that total number of trips, total miles, number of volunteer drivers, and number of cancelled trips would be reported as accurately as reasonably possible, for the year to July. Just out of interest, the total since the start of Westbury Link in 1998 is 891,212 miles in 56,170 trips, but this is based on estimates and extrapolation.

The suggestion of an article in the White Horse News was discussed. It was agreed to put this forward at the Committee Meeting on 19 October 2026.

The date for the next AGM was set for Thursday 7th October 2027.

There being no other business the Chairman closed the meeting at 11.09 am.